

Get Connected With IPitomy's Cloud PBX

IPitomy Premium Cloud PBX Systems are always on and always available. A Premium instance is a PBX System exactly like our premise based systems, with all of the features and benefits. Being hosted in the Cloud means fixed operating costs and lower up front expense. IPitomy hosted PBX Systems come with unlimited calling in the US, Canada, Mexico, United Kingdom and US Virgin Islands.

Low Upfront Costs

Hosted IPitomy systems require little or no upfront expense. The PBX is in the could and all of the associated costs of phone lines, maintenance, upgrades, service and support are included. Costs are fixed.

Reliability 24/7

Systems hosted in the cloud are using the most reliable infrastructure available. If something ever happens to cause a business interruption like weather disasters, fiber cuts etc., all calls can be automatically forwarded to alternative numbers such as mobile phones or branch office locations. Voice messages sent to email so they can be retrieved anywhere.

Keep Your Phone Number

You can keep your phone number and add more numbers. Each hosted extension comes with a phone number and can be dialed directly.

More Features and More Flexibility

With the same features in the cloud or our on premise solution, you will have the flexibility to add features when you need them ant time.

Choose Premium or Professional

IPitomy offers two feature packages based upon individual customer budgets and feature requirements.

Included Features

- Dedicated PBX: Have your own fully featured dedicated Cloud PBX hosted instance (Premium)
- Mobility: Work from anywhere with our mobility apps
- Call Park: Share calls with your co-workers using dedicated park orbits
- BLF Status: See who is on the phone in your organization
- VM to Email: Get your voice-mails anywhere on your email
- VM file Option: Voice-mail to email with MP3 or .wav options
- Ring Groups: Use multiple ring groups to distribute calls effectively
- Prioritize: Prioritize your employees in ring groups
- Auto Attendant: Utilize multiple auto attendants for effective call routing
- Day/night: Choose ring mode options with day/night button (Premium)
- Schedules: Use schedules to route calls by day and time of day
- Remote Login: Log into ring groups with your cell phone to receive calls when you want them (Premium)
- Follow Me: Use 'Follow me' to answer calls on your cell phone or another remote phone
- Cell Transfer: Transfer calls on cell from 'Follow Me' to another extension
- Off-site Ring: Option to ring calls to off-site numbers
- Greeting Change: Change your auto attendant greetings by phone or web browser (Premium)
- Q Manager: Use your desktop to see call status, transfer calls, see ring groups and more Premium)
- Contact Dialer: Use a desktop app to dial your imported customer contacts, or clip to dial



IPitomy Hosted PBX



Enjoy more features with IPitomy Premium!

Features	Professional Plan	Premium Plan
Multiple Auto Attendants	Yes	Yes
Multiple Ring Groups	Yes *	Yes *
Conference Bridges	No	Yes
Call Recording	No	Yes
Personal Call Logs	Yes	Yes
User Console	No	Yes
Follow Me	Yes	Yes
3 Way Conferencing	Yes	Yes
Paging	Yes	Yes
On Screen Dialer	Yes	Yes
Unlimited Calling	Yes	Yes
Barge	No	Yes
Listen	No	Yes
Whisper	No	Yes
Web-Manager Desktop	No	Yes
Park	\$5 per park/mo	Yes**
Q Manager Desktop	No	Yes *
ACD Call Center	No	Yes***
Advanced Reporting	No	Yes
Auto Call Recording	No	Yes**
Advanced Schedules	No	Yes
Emergency Alerts	No	Yes
Scheduled Announcements	No	Yes
Advanced Call Recording	No	Yes
Busy Lamp Fields (BLF)	Yes	Yes

*Rings groups and Q Manager desktop software quantity vary depending on call velocity and number of queued calls. One Q Manager account comes with a Premium Plan account, and additional licenses are \$5.00 each/mo.

** Auto call recording is \$50.00 per month for every 10 simultaneous calls recorded. Storage capacity is limited to 1 gig and an external FTP storage device is recommended for long call term storage.

*** ACD Call Center features depend on call velocity and outbound calling minutes. Additional charges may apply to call centers using more than 2000 minutes per agent.





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IP290



Communicator Softphone

