



We've got you covered!

# Twiford Telephone

## One Umbrella, one comprehensive solution.

### Products and Services

- Premise Based IP-PBX
- Cloud Based PBX
- Cloud Backup PBX
- SIP Trunking
- Managed Router-Firewall
- IPitomy HD Phones: IP290,320,620BG
- Communicator Business Class Softphone
- IP710 SIP Doorphone
- IP760 SIP Speakers with Multicast
- Q Manager Desktop Call Management
- Desktop Contact Dialer
- Virtual Fax with ATA option
- DECT Cordless with Repeater Handoff

### Standard Features

- Integrated Voicemail 1000 hours plus Voicemail to Email (MP3 or Wave)
- On Board Reporting with .CSV export
- SMDR Report Output
- 32 Party Conference Bridge
- Multiple Ring Groups
- Multiple Auto Attendants
- On Board Music On Hold
- External Streaming Music On Hold
- Follow Me with Transfer back from Cell
- Cellphone Softphone Mobility
- Automated Database Backup with FTP
- Branch Office to Multiple PBXs
- Prepend Inbound Caller ID
- Over-ride Outbound Caller ID
- Any phone a remote phone (No VPN required)
- Customizable User Logins (Web interface)
- Log-watch and Ban Security
- Routing Schedules
- Day/Night Mode
- Multiple Park Zones

### Premium Features

- Call Center with Advanced Reporting
- Automatic Call Recording
- Emergency 911 Notifications
- Scheduled Calling or Paging
- Advanced Routing Package (IVR)
- Hospitality Package
- CRM Screen-pops with Q Manager
- Outlook Integration (Screen-pops and dialing)



IP290



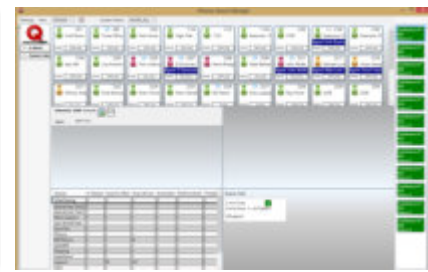
T29



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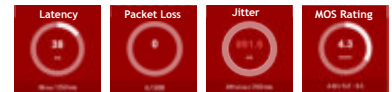
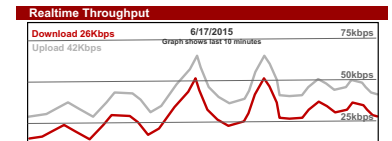
Softphone



Q Manager



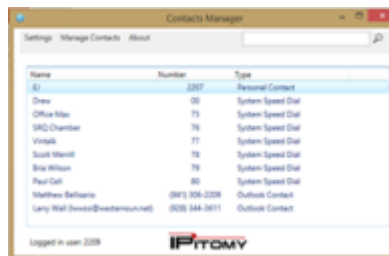
Router



Router Dashboard



I18s



Contact Dialer



Virtual Fax



IP760



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## Get Under the Umbrella

IPitomy is a VoIP services provider and software developer. We offer products and services under one comprehensive umbrella. The IPitomy Umbrella includes our award winning PBX, cloud backup service, SIP phones, SIP speakers, door-phones, managed routers, Windows softphone, desktop call integration and SIP trunk services. The IPitomy system means one place to call for support and service. IPitomy is a premium VoIP Service Provider and IP-PBX system that meets the needs of any sized organization at an extremely competitive price.

## IPitomy SIP Phones

There are many advantages to using IPitomy HD SIP phones. IPitomy is unique in the depth of our phone integration. For example, IPitomy's integration allows you to utilize our feature rich PBX platform making it possible to change any phone configuration remotely. This includes individual or mass button mapping, transfer settings, blf configuration, remote reboot, audio settings, display settings, forwarding settings, park options and more. We also provide auto-provisioning of IPitomy phones on both cloud and premise based systems. Premise based systems make it quick and easy to discover and configure your phones no matter what size of your installation. Most VoIP providers using third party phones do not have this depth of integration. This also saves your company money on the service side of the equation making it quick and easy to make changes to any of the features remotely. IPitomy offers three desk phones giving a range of pricing and feature options for any type of business. A good example of this is using the phone incoming calls to pop up a contact in Microsoft Outlook or a URL on any web based application. Outbound calls can be dialed directly from Outlook.

## Premise or Cloud?

IPitomy has won the Unified Communications award 8 years and running. We offer the highest value in both a premise based IP- PBX and a Cloud hosted PBX. Our rich feature set and high level integration are the same. This allows you you to make the right decision on which platform you need, without sacrificing feature set, integration or support. Our flexibility has made us popular in schools, car dealerships, medical offices, multi-site companies as well as small and medium sized businesses of every kind.

## IPitomy Premise IP-PBX

IPitomy has been manufacturing its VoIP premise based platform for over ten years now. We have one of the most feature rich and affordable offerings in the industry. No required software assurance makes IPitomy the best choice for cost over time in any communications premise platform. With included features such as a 32 party conference bridge, on demand recording, on board reporting, follow me, 1000 plus hours of voicemail, voicemail to email, park, blfs, paging integration, and the list goes on, make IPitomy the Swiss Army knife of PBXs. All you have to do is define your business' needs and plug IPitomy into the equation.

## IPitomy Cloud PBX

IPitomy took its award winning premise based PBX and put in the Amazon Cloud, AWS. This makes IPitomy's Cloud offering not only one of the most feature rich, but also one of the most reliable. Our two levels of Cloud service, Professional or Premium allows you to choose the customized service you need at an extremely competitive price. Our Premium service offers features such as ACD routing at a price that others can't compete with.

## IPitomy SIP Service

IPitomy SIP services can offer you the ability to save enough money on your phone bill to purchase a new IPitomy system. For example, many times we have replaced \$400.00 to \$500.00 PRIs with our \$145.00 SIP package. Our SIP packages and unlimited SIP lines are affordable and reliable. IPitomy's online billing system simplifies payment and allows online access to usage reports and billing information.

## IPitomy Managed Router

IPitomy's long experience in the VoIP industry has allowed us to present one of the best router offerings available on the market. Our remote managed router ensures that you have VoIP traffic priority on the WAN side of the router. This guarantees that other applications business or otherwise, traversing the Internet do not interfere with VoIP phone calls. Three levels of VoIP traffic shaping allow you to experience the highest quality calls possible. The router is also a formidable firewall that is constantly updated from intrusion threats. Its robust diagnostic dashboard facilitates quick problem identification and resolution. This eliminates the finger pointing that many customers experience if an issue occurs. Remote cloud access to the router, firewall and diagnostics provides a cost effective means of premium support without a physical service call.